

October 3, 2007

Bernard Kane Juliet Homes, L.P. 720 Rusk Second Floor Houston, TX 77002

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Anthony Ajishegiri. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



Toxas Residential Construction Commission Quality Construction for Texans

# Texas Residential Construction Commission RECEIVED COMPLAINT FORM

2007 SEP 27 PM 3: 07

Date: 09/27/07

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

This form is to assist yo	by in fining a complaint with the Texas Residential Constitution Confinission about your t	Milder or remodeler.
Section 1: Ho	meowner/Complainant Contact Information	
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Name	Are you	the homeowner?
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English Makadas period		
City, Zip Code	-5321 (832)668-3086	
Phone (-15) 514	-5321 (832)668-3086 Email	en p
Section 2: Bu	ilder/Remodeler Contact Information	
Juliet 1	formes, LT Bernard Kane Jr. (713)22	2-9600
Company Name	K 2nd Floor Houston, TX 77007 (Area Cod	e) Phone
720 Rus	K 2 No How Houston, TX +1002 800  City State, Zip Code TRCC Builder/Rem	odeler # if known
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Date Home was Bui		
defects discovered after AND DISPUTE RESOL	int you have and the date when the problem occurred. If your complaint involves alleged of you took possession of the home, you may want to access the STATE-SPONSORED INSULTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be found by calling our toll free help line at (877) 651-TRCC (8722).	SPECTION
Detailed Description of C	omplaint (Example)	Date Occurred
I cancelled the contr	act but haven't received my earnest money back yet.	6/6/05
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	Attach additional pages, if necessary	7
Section 4: Sul	mit Form via Fax, Mail or Hand Delivery	
Fax: (512) 463-9507 Post Office Box 13509	Austin, TX 78711-3509	
311 Fast 14th Street S	Suite 200, Austin, Texas 78701-1443	N 49

The Texas Residential Construction Commission obtains information from this form and certain third-party sources. With few exceptions, you may review and correct the information we collect. To be informed about the information we collect or to make an open records request, contact Modified 07/07 our legal department at (877) 651-TRCC (8722) or open.records@trcc.state.tx.us.

## Juliet Homes Contract Cancellation Request

Buyers Name: Anthony Hisheric
Community
Current Mailing Address:
Legal Lot: 379 Block: Greys Section: Plan # 1640  Date of Sale: Stage of Home When Sold:
Stage of Home Now: Not compele Sales Price;
Type Of Financing: Mortgage Company:
Loan Officers Name: Number:
Reason For Cancellation:  Home is not complete
Request For Cancellation Of Contract Of Contract By Purchaser is Hereby Made:  Purchasers Signature
Sales Associates Acknowledgements: Sales Associates Signature:
Earnest Money Deposited: # 2,000 Good Faith Money: Deposits for Options/upgrades Refund Amount Requested # 2000
For Internal Use Only  Manager Approval of Amount Refund:  Amount Refunded  Manager Signature  Date

SEP-27-2007 06:41 FRUM:WASTEMANAGEMENT (13312650) 10.312

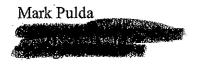
To: Texas Besidential Construction Commission
From: Anthony Buye Mishegiai
Fox# 512-463-9507
Phone # 713-394-5321
# of pages including cores \$\mathbb{L}\$3

Re. Complaint Form

7M7 SEP 27 PM 3: 07



October 11, 2007



Dear Mr. Pulda:

The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at <u>www.texasrcc.org</u> or feel free to contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



October 11, 2007

Bernard Kane Juliet Homes, L.P. 720 Rusk Second Floor Houston, TX 77002 Pool

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Mark Pulda. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



## Texas Residential Construction Commission COMPLAINT FORM

2007 OCT -8 PM 3: 59

Date:	10	/ 8	107
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Quality Construction for Texans

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

Section 1: Homeowner/Complainant Co	ontact Information
Mark Pulda	Yes V No No
Name	Are you the homeowner?
Mailing Address Pro	operty Address subject to Complaint (if different)
The state of the s	
City, Zip Code Cit	ty, Zip Code
832-407-0593	
Phone Fax	Émail
Section 2: Builder/Remodeler Contact l	nformation
Juliet Homes James F	Armstrong 713-222-9600
Company Name Cont	act Person (Area Code) Phone
720 Rusk 2nd Floor Houston TX	7.7902
Address City State	z, Zip Code TRCC Builder/Remodeler # if known
Section 3: Information Regarding Comp	laint(s)
Date Home was Built (if complete):	
Please list each complaint you have and the date when the problem on defects discovered after you took possession of the home, you may we AND DISPUTE RESOLUTION PROCESS (SIRP) to assist in resolution www.trcc.state.tx.us or by calling our toll free help line at (877) 651-	tion. Information about the SIRP can be found at:
Detailed Description of Complaint (Example)	Date Occurred
I cancelled the contract but haven't received my earnest m	noney back yet. 6/6/05
Detailed Description of Complaint	Data Occurred
I cancelled the contract because	construction 5/25/07
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Fax: (512) 463-9507

Post Office Box 13509, Austin, TX 78711-3509

311 East 14th Street, Suite 200, Austin, Texas 78701-1443



#### Juliet Homes Contract Cancellation Request

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October 3, 2007

Edwin and Marie Momberger

Dear Mr. and Mrs. Momberger:

The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at <u>www.texasrcc.org</u> or feel free to contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



October 3, 2007

Bernard Kane Juliet Homes, L.P. 720 Rusk Second Floor Houston, TX 77002 8004

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Edwin and Marie Momberger. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



## Texas Residential Construction Commission CONSTRUCTION COMMISSION COMPLAINT FORM

Texas Residential Construction Commission Quality Construction for Texans

2007 JUL 26 PM 3: 17

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broparti and won't relieve our		lo:		]
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Fax: (512) 463-9507 Post Office Box 13509, Austin, TX 78711-3509 311 East 14th Street, Sulte 200, Austin, Toxas 78701-1443		6		

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October 11, 2007



Dear Mr. Kabin:

The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at <u>www.texasrcc.org</u> or feel free to contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



October 11, 2007

Bernard Kane
Juliet Homes, L.P.
720 Rusk
Second Floor
Houston, TX 77002

2006

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Ronald Kabin. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

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Sincerely,

John Baker

Complaint Specialist





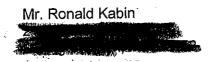
### Texas Residential Construction Commission COMPLAINT FORM

Date: 7 / Sept / 2007

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

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Section 1: F	lomeowner/Co	mplamai	it Contact Inic	· · · ·	
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Phone	Fax		Email	• .	
Section 2: B	Builder/Remode	ler Cont	act Information	n	
Company Name	N/A		Contact Person	(Area Code	) Phone
Company Name	*.		GOTTIGUE : C.C.C.	<b>&gt;</b>	
Address		City	State, Zip Code	TRCC Builder/Remo	deler # if known
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AND DISPUTE RES	SOLUTION PROCESS (SI	IRP) to assist i	n resolution. Information	about the SIRP can be for	und at:
www.trcc.state.tx.us	or by calling our toll free l	help line at (87	7) 651-TRCC (8722).		(°)
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Mr. Bernard Kane Juliet Homes 720 Rusk-2nd Floor Houston, Texas 77002

August 27, 2007

Dear Mr. Kane,

On June 1, 2007 my wife and I signed a Purchase and Sale agreement with Mr. Charlie Fritsche, who was your sales representative at the time, to build house plan 3153A for us on the forwarded the signed agreement along with our Earnest Money check in the amount of \$2,000.00 to you for approval. Approximately one week later we received your signed acceptance copy via our Remax broker, Ms. Gloria Mechaley.

Although not stated in the contract, Mr. Fritsche informed us at the time of signing that the home would be completed before the end of the year. He also stated that we would be contacted in a few weeks by a Juliet Homes representative regarding options and color selections, and that the first step in the construction process was for Juliet to file for a building permit with the city of Shenando

When more than a month had passed without a word from Juliet, I phoned your office and was informed that Mr. Fritsche no longer was part of your organization. Ann Echels, your Sales Manager who also is no longer with Juliet, assured me that everything was still going forward as planned with house, and that the permit was to be applied for shortly, and that the decorating consultant would phone me in several days. Weeks passed and no calls were received. Calls to your office were returned, and eventually I contacted the permit office of Shenandoah who informed me that "Bliet" was to be resumed shortly for spec houses only, and that no permit had been applied for in my behalf in the development.

I eventually learned of a new sales agent representing Silverwood Estates/Juliet Homes, Renae Manning, who agreed to set up a meeting for me and the color coordinator and your site construction manager, Todd on September 4th. Again several weeks passed and no word on meeting specifics. Yesterday afternoon I contacted Renae who informed me, that per your direction, spec houses had to be completed first before other houses could be started. I informed her that I had been in touch with Shenandoah again this past week and was told that very little progress had been made on the spec houses in the last month, and that they had still not received a permit application for my house.

Based on events to date, it appears to me that while I have been patient and have acted in good faith, Juliet Homes has significant internal operating problems holding up construction that may never be resolved, or may take months or even years beyond what is considered reasonable for a buyer, such as myself to be expected to endure. I therefore am requesting that my deposit monies in the amount of \$2,000 be returned, and that our Purchase and Sales agreement be terminated immediately. I am truly sorry to have to make this request, but I have no choice given the lack of action and communication on the part of Juliet Homes to perform on my behalf as agreed upon within our contract.

Sincerely.

Ronald Kahin

Copy to: Gloria Mechaley

(REMAX) 281-682-2204

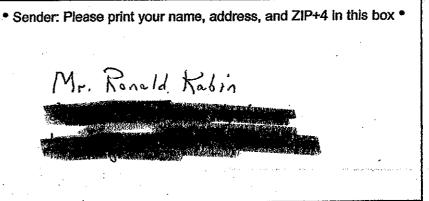
First-Class Mail Postage & Fees Paid USPS Permit No. G-10

USPS Permit No. G-10

This is my:

Restatered Letter Acturn-receipt

Letter was received by Juliet Homes



SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY		
<ul> <li>Complete Items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	B. Received thy (Printed Name)  C. Dets of Delivery  C. Dets of Delivery		
1. Article Addressed to:  Mr. Bernard Kane	D. Is delivery address different from item 1? ☐ Yes If YES, enter delivery address below: ☐ No		
720 Rusk ST (2nd floor) Houston, TX 77002	3. Service Type  Certified Mail Express Mail Registered Return Receipt for Merchandise C.O.D.  4. Restricted Delivery? (Extra Fee)		
2. Article Number (Transfer from service label)	4. Restricted Delivery? (Extra Fee)		
PS Form 3811, February 2( Domestic Return 2)			



October 16, 2007

Bryce and Jennifer Simonson

Dear Mr. and Mrs. Simonson:

The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at <u>www.texasrcc.org</u> or feel free to contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



October 16, 2007

Bernard Kane Juliet Homes, L.P. 720 Rusk Second Floor Houston, TX 77002

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Bryce and Jennifer Simonson. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

John Baker

Complaint Specialist



## Texas Residential Construction Commission RECEIVED COMPLAINT FORM

2007 OCT 15 AM 7: 52

Date:	10 .	15		07	
Date.			_		•

Construction Commission
Quality Construction for Texans

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

Section 1: Homeowner/Complainant Contact Information	
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28/-543-6894 736-32/-6/69 Phone Fax Email	Water and
Section 2: Builder/Remodeler Contact Information	
Section 2: Builder/Remodeler Contact information	
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Company Name  Contact Person 742 2268  Contact Person 742 2268  Contact Person 742 2268  Contact Person 742 2268	500000468
Tuliet Homes LP Bernard KANL JR  Company Name  Contact Person 710-7-2268 (Area Code)  5225 Katy Freeway Switc 605 Howson TX, Change  Address  City State, Zip Code TRCC Builder/Remon	deler # if known 64
Section 3: Information Regarding Complaint(s)	
Date Home was Built (if complete): Not Finished	nstruction
Please list each complaint you have and the date when the problem occurred. If your complaint involves alleged co	
Please list each complaint you have and the date when the problem occurred. If your complaint involves alleged co defects discovered after you took possession of the home, you may want to access the STATE-SPONSORED INS AND DISPLITE RESOLUTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be for	
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The Texas Residential Construction Commission obtains information from this form and certain third-party sources. With few exceptions, you may review and correct the information we collect. To be informed about the information we collect or to make an open records request, contact modified 07/07 our legal department at (877) 651-TRCC (8722) or open.records@trcc.state.tx.us.

Post Office Box 13509, Austin, TX 78711-3509

311 East 14th Street, Suite 200, Austin, Texas 78701-1443



#### Juliet Homes Contract Cancellation Request

Boyers Name: Bryce & Jenniter Simmson	
Community:	
Current Mailing Address:	
Legal Lot: 2 Block: 2 Section: 1 Plan # 4238A	
Date of Sale: 11-1-06 Stage of Home When Sold: Complete, except for po	له
Stage of Home Now SAME Sales Price: \$510,00	
Type Of Financing: Conv Mortgage Company: Western Mtg.	
Loan Officers Name: Most Lawdry Number: 713-467-6477	
Reason For Cancellation: We Could Not Finish home	
Request For Cancellation Of Contract Of Contract By Purchaser is Hereby Made:  **Example Contract By Purchaser is Hereby Made:  **Purchasers Signature**	
Sales Associates Acknowledgements: Sales Associates Signature:	
Earnest Money Deposited: 2,000 Good Faith Money: Deposits for Options/upgrades Refund Amount Requested 2,000	
For Internal Use Only  Manager Approval of Amount Refund:  Amount Refunded	~~

#### **WILLIAM DAVID ARCHER & ASSOCIATES**

ATTORNEYS AT LAW TEN TEN LAMAR BUILDING 1010 LAMAR, SUITE 1320 HOUSTON, TEXAS 77002

713.222.6681

FAX 713.650.8822



May 24, 2007

Juliet Homes, LP Mr. Bernard J. Kane, Jr. Designated Agent 5225 Katy Freeway, Suite 605 Houston, Texas 77007-2268

CM/RRR 7003 0500 0004 4682 6623

Re:

Refund of Earnest Money on Contract Cancellation by and between Juliet Homes, LP, a Texas Limited Partnership and Bryce and Jennifer Simonson

Mr. Kane:

Be advised that I represent Bryce and Jennifer Simonson in their cause of action against your company.

As you are aware, my clients entered into a contract to purchase a home under construction by your company on April 28, 2006. When Juliet Homes, LP could not finish the construction, the contract was cancelled and Juliet Homes, LP agreed in writing to return the earnest money deposit of \$2,000.00 (see attached contract cancellation request). My client then agreed to purchase a model home of Juliet Homes, LP on June 11, 2006, and paid an earnest money deposit of \$2,000.00 along with \$789.00 for agreed upgrades. When inspection on the property failed and Juliet Homes found it could not complete the residence the parties agreed to cancel the contract (see the attached contract cancellation request). My clients have contacted your office on numerous occasions attempting to obtain reimbursement of the \$4,789.00. At first they were told that someone would return the call and assist them. Juliet Homes, LP has failed to return the calls or tender reimbursement of the deposit.

Be advised that should your company fail to tender payment within 20 days from date of this letter a lawsuit will be filed against Juliet Homes, LP and its General Partner for payment of their deposit.

Mr. Bernard J. Kane, Jr. Page 2 May 24, 2007

Further, the funds were a deposit not a payment and therefore your company holds the funds under a fiduciary duty. The earnest money deposit is governed by Texas Property Code Section 162.002 (contractors as Trustees). This section holds owners, officers, directors or agents of a contractor liable for misuse of funds as Trustee. Should payment not be made within 20 days, my clients will seek payment from each individual that is responsible for holding such deposit.

I look forward to your prompt response.

THIS FIRM IS A DEBT COLLECTOR, THIS LETTER IS AN ATTEMPT TO COLLECT A DEBT, ANY INFORMATIN OBTAINED WILL BE USED FOR THAT PURPOSE. WE ARE NOT ATTEMPTING TO COLLECT A DEBT FROM ANYONE WHO IS NOT A DEBTOR OF THE AFOREMENTIONED DEBT. IF YOUR ARE UNDER THE PROTECTION OF THE U.S. BANKRUPTCY CODE OR HAVE DISCHARGED THE DEBT UNDER THE BANKRUPTCY LAWS OF THE UNITED STATES, THIS IS NOT A DEMAND FOR PAYMENT. THEIS LETTER IS PROVIDED FOR INFORMATIN PURPOSES ONLY AT YOUR REQUEST.

Very truly yours,

WILLIAM DAVID ARCHER & ASSOCIATES

William D. Archer

WDA/ea Enclosures

cc: Bryce & Jennifer Simonson