




**Texas Residential Construction Commission**  
Quality Construction for Texans

# Texas Residential Construction Commission COMPLAINT FORM

Date: 11/08/07

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

Section 1: Homeowner/Complainant Contact Information		
POTENTIAL HOMEOWNER Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Name <u>GEORGE B. HULL</u>	Are you the homeowner?	
Mailing Address [REDACTED]	Property Address subject to Complaint (if different) [REDACTED]	
City, Zip Code [REDACTED]	City, Zip Code [REDACTED]	
Phone <u>281-255-2640</u> Fax _____	Email _____	
Section 2: Builder/Remodeler Contact Information		
Company Name <u>JULIET HOMES L.P.</u>	Contact Person <u>JAMES ARMSTRONG BERNIE KANE (SEE ATTACHMENTS)</u>	
Address <u>720 RUSK</u>	City <u>HOUSTON TX</u>	State, Zip Code <u>77002</u>
		(Area Code) Phone <u>8006</u>
		TRCC Builder/Remodeler # if known
Section 3: Information Regarding Complaint(s)		
<b>Date Home was Built (if complete):</b>		
Please <u>list each complaint</u> you have and <u>the date when the problem occurred</u> . If your complaint involves alleged construction defects discovered after you took possession of the home, you may want to access the STATE-SPONSORED INSPECTION AND DISPUTE RESOLUTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be found at: <a href="http://www.trcc.state.tx.us">www.trcc.state.tx.us</a> or by calling our toll free help line at (877) 651-TRCC (8722).		
<b>Detailed Description of Complaint (Example)</b>	<b>Date Occurred</b>	
<u>I cancelled the contract but haven't received my earnest money back yet.</u>	<u>6/6/05</u>	
<b>Detailed Description of Complaint</b>	<b>Date Occurred</b>	
<u>I CANCELLED THE CONTRACT BUT HAVEN'T RECEIVED MY EARNEST MONEY REFUND</u>	<u>3/27/07</u>	
<u>SEE ATTACHMENTS:</u>	<u>2/11/07</u>	
<u>1. CONTRACT CANCELLATION REQUEST</u>	<u>2/11/07</u>	
<u>2. MY CERTIFIED (WITH RECEIPT CONFIRMATION) LETTERS TO JULIET DATED JULY 17 &amp; AUGUST 22, 2007</u>	<u>2/11/07</u>	
<u>3. COPY - EARNEST MONEY CANCELLED CHECK. (DEPOSITED)</u>	<u>2/11/07</u>	
	<u>2/11/07</u>	
	<u>2/11/07</u>	
Attach additional pages, if necessary		
Section 4: Submit Form via Fax, Mail or Hand Delivery		
Fax: (512) 463-9507 Post Office Box 13509, Austin, TX 78711-3509 311 East 14th Street, Suite 200, Austin, Texas 78701-1443		
		

The Texas Residential Construction Commission obtains information from this form and certain third-party sources. With few exceptions, you may review and correct the information we collect. To be informed about the information we collect or to make an open records request, contact our legal department at (877) 651-TRCC (8722) or [open.records@trcc.state.tx.us](mailto:open.records@trcc.state.tx.us).

Modified 07/07

Juliet Homes  
Contract Cancellation Request

Buyers Name: Georget Denise Hull

Community: [REDACTED]

Current Mailing Address: [REDACTED]

Legal Lot: 9 Block: 2 Section: 1 Plan # 3221A

Date of Sale: 11-11-06 Stage of Home When Sold: DIRT

Stage of Home Now: DIRT Sales Price: 389,900

Type Of Financing: CONV Mortgage Company: FTRM

Loan Officers Name: CRAIG TULLIS Number: \_\_\_\_\_

Reason For Cancellation:

Home not started

Request For Cancellation Of Contract Of Contract By Purchaser is Hereby Made:

3-27-07

[Signature] X [Signature]  
Purchasers Signature

Sales Associates Acknowledgements:

Sales Associates Signature: [Signature]

Earnest Money Deposited: 2,000

Good Faith Money: \_\_\_\_\_

Deposits for Options/upgrades \_\_\_\_\_

Refund Amount Requested \_\_\_\_\_

For Internal Use Only

Manager Approval of Amount Refund: \_\_\_\_\_

Amount Refunded \_\_\_\_\_

Manager Signature \_\_\_\_\_

Date \_\_\_\_\_

3/27/07 PER CHARLIE FRITCHE THIS DATE TO S B HULL  
VERBALLY AFTER EXECUTING THIS DOCUMENT, " HULL'S  
WILL RECEIVE \$ 2000 REIMBURSEMENT FROM JULIET MAIN  
OFFICE (MAILED) TO 6 DEARBORN CT, SPRING TX 77380  
WITHIN 2 MONTHS." [Signature]

**GEORGE B. HULL**

25210 Carrick Bend Drive  
Spring, Texas 77389

Phone 281-255-2640

August 22, 2007

Mr. James Armstrong  
Juliet Homes  
720 Rusk  
Houston, Texas 77002

Re: [REDACTED] Deposit refund

Dear Mr. Armstrong:

Thanks for telephoning me on August 16th in response to my above referenced letter which according to my records you received on July 17th.

May I confirm our August 16th discussion in which you acknowledged Juliet Homes commitment to reimburse Mr. and Mrs. Hull in the amount of \$2000 in accordance with the Contract Cancellation Request your Mr. Charlie Fritchie and I executed in Shenandoah, Texas on March 27, 2007. You further stated that this was "on your desk" and that "a check would be cut as soon as possible".

Mr. Armstrong, may I urge you and your principals to clear this matter promptly.

Yours truly,

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"><li>Complete Items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.</li><li>Print your name and address on the reverse so that we can return the card to you.</li><li>Attach this card to the back of the mailpiece, or on the front if space permits.</li></ul>	<p>A. Signature <input checked="" type="checkbox"/> X <i>[Signature]</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) _____ O. Date of Delivery <u>8/24/07</u></p>
1. Article Addressed to:  <i>MR. JAMES ARMSTRONG JULIET HOMES 720 RUSK HOUSTON, TX 77002</i>	D. Is delivery address different from Item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No
2. Article Number (Transfer from service label)	3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input checked="" type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.
PS Form 3811, February 2004	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes
7007 0710 0005 5706 5134 Domestic Return Receipt	

7/15/07

Mr. Bernie Kane  
Juliet Homes  
720 Rusk  
Houston, Texas 77002

Re: ██████████ Deposit refund

Dear Sir:

On March 27, 2007, in the presence of your ██████████'s sales representative, Charlie Fritche, I signed a Contract Cancellation Request - see attached copy. As attested by my hand written note at the bottom of the attachment, upon counter signing the document, Mr. Fritche stated that within two months, Juliet Homes main office will reimburse to the Halls their earnest money deposit.

Now, almost four months later, your commitment remains unpaid. Starting in mid-May, Mr. Fritche, stating that the matter was out of his hands, advised me to telephone Bernie Kane or "Tracy" at Juliet Homes downtown office. Then I left several voice messages without response to both your hard wire and cell numbers. My latest voice messages were addressed to you and at Mr. Fritche's advice, to Doug Brown on June 27th.

Please note that my address and telephone numbers are as shown above. I have moved from the 6 Deerberry address indicated on the attachment.

Looking forward to receiving your prompt response to the above together with your overdue reimbursement of the earnest money deposit.

Yours truly,

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>■ Complete Items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.</li> <li>■ Print your name and address on the reverse so that we can return the card to you.</li> <li>■ Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<p>A. Signature <span style="float: right;"><input type="checkbox"/> Agent <input type="checkbox"/> Addressee</span></p> <p>E. Received by (Printed Name) <span style="float: right;">C. Date of Delivery</span></p> <p>D. Is delivery address different from Item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to:</p> <p style="text-align: center;">BERNIE KANE JULIET HOMES 720 RUSK HOUSTON, TX 77002</p>	<p>3. Service Type</p> <p><input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail</p> <p><input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise</p> <p><input type="checkbox"/> Insured Mail <input type="checkbox"/> G.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>
<p>2. Article Number</p> <p>(Transfer from service label)</p>	<p style="text-align: center;">7007 1490 0002 6597 7473</p>



**Texas Residential Construction Commission**  
Quality Construction for Texans

**Texas Residential Construction Commission**

TEXAS RESIDENTIAL  
CONSTRUCTION COMMISSION  
RECEIVED

**COMPLAINT FORM**

2007 AUG 15 AM 10:44

Date: 8 / 15 / 07

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

**Section 1: Homeowner/Complainant Contact Information**

Yes  No   
Are you the homeowner?

Name	JAMES D. & LAUREN SEAMANS		
Mailing Address	[REDACTED]		
Property Address subject to Complaint (if different)	[REDACTED]		
City, Zip Code	TX	77381	
Phone	281.367.5644	Fax 936.321.0578	Email [REDACTED]

**Section 2: Builder/Remodeler Contact Information**

Company Name	Juliet Homes	Contact Person	BERNARD KANE	(Area Code) Phone	713.222.9600 832.473.9892
Address	720 RUSK, 2ND FLOOR	City	HOUSTON, TX	State, Zip Code	77002
TRCC Builder/Remodeler # if known					

**Section 3: Information Regarding Complaint(s)**

Date Home was Built (if complete):

Please list each complaint you have and the date when the problem occurred. If your complaint involves alleged construction defects discovered after you took possession of the home, you may want to access the STATE-SPONSORED INSPECTION AND DISPUTE RESOLUTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be found at: www.trcc.state.tx.us or by calling our toll free help line at (877) 651-TRCC (8722).

Detailed Description of Complaint (Example)	Date Occurred
I cancelled the contract but haven't received my earnest money back yet.	6/6/05
Detailed Description of Complaint	Date Occurred
No progress on building the home after four months. Contract cancelled on 4/28/07. After many attempts to get our \$2,000.00 earnest money back we are unsuccessful.	4/28/07
Attach additional pages, if necessary	

**Section 4: Submit Form via Fax, Mail or Hand Delivery**

Fax: (512) 463-9507  
Post Office Box 13509, Austin, TX 78711-3509  
311 East 14th Street, Suite 200, Austin, Texas 78701-1443



The Texas Residential Construction Commission obtains information from this form and certain third-party sources. With few exceptions, you may review and correct the information we collect. To be informed about the information we collect or to make an open records request, contact our legal department at (877) 651-TRCC (8722) or open.records@trcc.state.tx.us.

Modified 07/07

Juliet Homes  
Contract Cancellation Request

Buyers Name: JAMES D. SEAMANS & LAUREN SEAMANS

Community: [REDACTED]

Current Mailing Address: [REDACTED]

Legal Lot: 5 Block: 2 Section: 1 Plan # 3082B

Date of Sale: 1/12/07 Stage of Home When Sold: empty lot

Stage of Home Now: empty lot Sales Price: \$382,900.00

Type Of Financing: Conv Mortgage Company: First Texas Residential mortgage

Loan Officers Name: \_\_\_\_\_ Number: \_\_\_\_\_

Reason For Cancellation: No progress on building home after 4 months

Request For Cancellation Of Contract Of Contract By Purchaser is Hereby Made:

[Signature] Lauren Seamans 4-28-07  
Purchasers Signature

Sales Associates Acknowledgements:

Sales Associates Signature: Charlie Futack

Earnest Money Deposited: \$2000

Good Faith Money: \_\_\_\_\_

Deposits for Options/upgrades \_\_\_\_\_

Refund Amount Requested \$2,000

For Internal Use Only

Manager Approval of Amount Refund: \_\_\_\_\_

Amount Refunded \_\_\_\_\_

Manager Signature \_\_\_\_\_ Date \_\_\_\_\_

TEXAS RESIDENTIAL  
CONSTRUCTION COMMISSION  
RECEIVED  
2007 AUG 15 AM 10:44



**Texas Residential  
Construction Commission**  
*Quality Construction for Texans*

October 3, 2007

William and Colleen Ellison  
[REDACTED]

Dear Mr. and Mrs. Ellison:

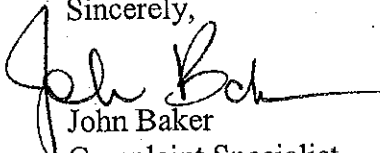
The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at [www.texasrcc.org](http://www.texasrcc.org) or feel free to contact us at (877) 651-8722.

Sincerely,

  
John Baker  
Complaint Specialist





**Texas Residential  
Construction Commission**  
*Quality Construction for Texans*

October 3, 2007

Bernard Kane  
Juliet Homes, L.P.  
720 Rusk  
Second Floor  
Houston, TX 77002

Dear Mr. Kane:

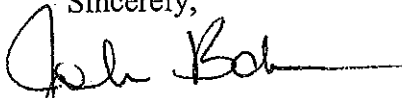
The Texas Residential Construction Commission received a complaint from William and Colleen Ellison. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

  
John Baker  
Complaint Specialist

Enclosure







**Texas Residential Construction Commission**  
**COMPLAINT FORM**

TEXAS RESIDENTIAL CONSTRUCTION COMMISSION RECEIVED

2007 AUG 28 PM 2:30

Date: 8, 28, 07

**Texas Residential Construction Commission**  
 Quality Construction for Texans

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

**Section 1: Homeowner/Complainant Contact Information**

Name: William & Colleen Ellison Yes  No   
 Are you the homeowner?

Mailing Address: [Redacted] Property Address subject to Complaint (if different): [Redacted]

City, Zip Code: 832.515.6697 936.321.5592 City, Zip Code: [Redacted]

Phone: [Redacted] Fax: [Redacted] Email: [Redacted]

**Section 2: Builder/Remodeler Contact Information**

Company Name: Juliet Homes Contact Person: Bernie Kane (Area Code) Phone: 713.222.9600

Address: 720 Rust 2nd Floor Houston TX 77002 City: [Redacted] State, Zip Code: [Redacted] TRCC Builder/Remodeler # if known: 8006

**Section 3: Information Regarding Complaint(s)**

Date Home was Built (if complete): Never started.

Please list each complaint you have and the date when the problem occurred. If your complaint involves alleged construction defects discovered after you took possession of the home, you may want to access the STATE-SPONSORED INSPECTION AND DISPUTE RESOLUTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be found at: [www.trcc.state.tx.us](http://www.trcc.state.tx.us) or by calling our toll free help line at (877) 651-TRCC (8722).

Describe Description of Complaint, Example	Date Reported
<u>I cancelled the contract but haven't received my earnest money back yet.</u>	<u>6/6/05</u>
<u>I cancelled the contract but haven't received my earnest money back yet. Home was never started, lots were foreclosed on. Signed contract 11/07 cancelled contract 3/07</u>	<u>11.07 3.07</u>
Attach additional pages, if necessary	

**Section 4: Submit Form via Fax, Mail or Hand Delivery**

Fax: (512) 463-9507  
 Post Office Box 13509, Austin, TX 78711-3509  
 311 East 14th Street, Suite 200, Austin, Texas 78701-1443





**Texas Residential  
Construction Commission**  
*Quality Construction for Texans*

October 11, 2007

Roy and Jutta Burden  
[REDACTED]  
[REDACTED]

Dear Mr. and Mrs. Burden:

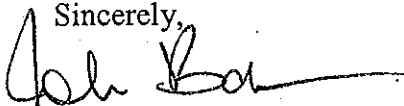
The Texas Residential Construction Commission is in receipt of your correspondence. We appreciate you contacting us regarding your concerns.

Matters such as those addressed in your complaint are important to the commission. We are contacting Juliet Homes, L.P. for more information about these allegations in hopes that an equitable solution can be achieved for both parties.

In the meantime you may consider seeking private legal counsel regarding any legal options available to you.

If you have any further questions please visit us at [www.texasrcc.org](http://www.texasrcc.org) or feel free to contact us at (877) 651-8722.

Sincerely,

  
John Baker  
Complaint Specialist





**Texas Residential  
Construction Commission**  
*Quality Construction for Texans*

October 11, 2007

Bernard Kane  
Juliet Homes, L.P.  
720 Rusk  
Second Floor  
Houston, TX 77002

Dear Mr. Kane:

The Texas Residential Construction Commission received a complaint from Roy and Jutta Burden. I have enclosed a copy of this complaint for your information.

To address this matter and hopefully assist in your reaching a resolution, we would appreciate receiving a written response to the allegations and your plan of action within 45 days. Please send a copy of your response to the homeowner.

The commission expects your cooperation in this matter. When disputes such as this arise between builders/remodelers and homeowners, good communication is of utmost importance. As a facilitator in the process, the commission is concerned that disputes are resolved in a timely manner and that the end result is amenable to all concerned parties.

If you have any further questions, please contact us at (877) 651-8722.

Sincerely,

John Baker  
Complaint Specialist

Enclosure



09/07/2007 11:21 FAX

**Roy & Jutta Burden**



September 7, 2007

Texas Residential Construction Commission  
P.O. Box 13509  
Austin, Texas 78711-3509  
Fax No. 512-463-9507

Dear Sirs:

Attached is the TRCC Complaint form along with copies of Contract Cancellation Request, copy of proof of fax and copy of the certified letter demanding return of our earnest money. Please advise me on the next step I need to take to have my earnest money returned.

Thanks in advance.

Roy & Jutta Burden

Sent by fax.



**Texas Residential Construction Commission**  
Quality Construction for Texans

# Texas Residential Construction Commission COMPLAINT FORM

Date: \_\_\_/\_\_\_/\_\_\_

This form is to assist you in filing a complaint with the Texas Residential Construction Commission about your builder or remodeler.

## Section 1: Homeowner/Complainant Contact Information

Roy & Julia Burden		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Name		Are you the homeowner?
[Redacted]		[Redacted]
Mailing Address		Property Address subject to Complaint (if different)
[Redacted]		[Redacted]
City, Zip Code		City, Zip Code
713-515-7847	281-364-9971	utah@utahburden.com
Phone	Fax	Email

## Section 2: Builder/Remodeler Contact Information

Juliet Homes, L.P.	Anne Echols	713-222-9600
Company Name	Contact Person	(Area Code) Phone
720 Rusk-2nd Floor No.	Tx 77002	8006
Address	City State, Zip Code	TRCC Builder/Remodeler # if known

## Section 3: Information Regarding Complaint(s)

Date Home was Built (if complete):

Please list each complaint you have and the date when the problem occurred. If your complaint involves alleged construction defects discovered after you took possession of the home, you may want to access the STATE-SPONSORED INSPECTION AND DISPUTE RESOLUTION PROCESS (SIRP) to assist in resolution. Information about the SIRP can be found at: [www.trcc.state.tx.us](http://www.trcc.state.tx.us) or by calling our toll free help line at (877) 651-TRCC (8722).

Detailed Description of Complaint (Example)	Date Occurred
I cancelled the contract but haven't received my earnest money back yet.	6/6/05
Detailed Description of Complaint	Date Occurred
Cancelled contract & faxed according to instructions from Charlie Fritsche to Anne Echols@Juliet Homes	6/14/07
Faxed cancellation request again to Anne Echols	6/20/07
Sent registered letter to Anne Echols on (It was returned unopened by USPS.)	7/30/07
Attach additional pages, if necessary	

## Section 4: Submit Form via Fax, Mail or Hand Delivery

Fax: (512) 463-9507  
Post Office Box 13509, Austin, TX 78711-3509  
311 East 14th Street, Suite 200, Austin, Texas 78701-1443



RECEIVED  
SEP - 7 PM 2:3

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Juliet Homes  
Contract Cancellation Request

Buyers Name: Roy & Tatha Burden

Community: [REDACTED]

X Current Mailing Address: [REDACTED]

Legal Lot: 14 Block: 1 Section: 1 Plan: 563A540

Date of Sale: \_\_\_\_\_ Stage of Home When Sold: Mesh Rough

Stage of Home Now: Same Sales Price: \_\_\_\_\_

Type Of Financing: Conv Mortgage Company: \_\_\_\_\_

Loan Officers Name: \_\_\_\_\_ Number: \_\_\_\_\_

Reason For Cancellation:  
Home not being completed

Request For Cancellation Of Contract Of Contract By Purchaser is Hereby Made

X [Signature] X [Signature]  
Purchasers Signature \_\_\_\_\_ DATE \_\_\_\_\_

Sales Associates Acknowledgements:

Sales Associates Signature: C. Fritsche

Earnest Money Deposited: 2,000

Good Faith Money: \_\_\_\_\_

Deposits for Options/upgrades \_\_\_\_\_

Refund Amount Requested 2,000

For Internal Use Only

Manager Approval of Amount Refund: \_\_\_\_\_

Amount Refunded \_\_\_\_\_

Manager Signature \_\_\_\_\_ Date \_\_\_\_\_

**KELLER  
WILLIAMS**  
REALTY

July 30, 2007

Anne Echols  
Juliet Homes  
720 Rusk-2<sup>nd</sup> Floor  
Houston, Texas 77002

Re: Contract Cancellation Request  
[REDACTED]

Dear Ms. Echols,

Enclosed is a copy of the Contract Cancellation Request and the fax report showing the date and time it was faxed. We cancelled and are still waiting on the refund of our earnest money. We are now demanding the return of our \$2,000.00 earnest money or we will take our next step by contacting the Texas Residential Construction Commission.

Should you have any questions, please call me on my cell phone at 713-515-7847.

Sincerely,

Jutta Burden

Enclosure

Sent Registered Mail

Email Address: [REDACTED]

1401 Woodlands Parkway, The Woodlands  
Jutta "Utah" Burden, Office: (832)482-2047

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)  
For delivery information visit our website at www.usps.com®

**OFFICIAL USE**

HOUSTON TX 77002

Postage	\$	
Certified Fee		
Return Receipt Fee (Endorsement Required)		\$2.65
Restricted Delivery Fee (Endorsement Required)		\$2.15
		\$0.00
Total Postage & Fees	\$	\$5.65

7007 0710 0004 0909 3384

1401 WOODLANDS PARKWAY  
HOUSTON TX 77002  
JUL 30 2007  
07/30/2007

Sent To \_\_\_\_\_  
Street, Apt. No.,  
or PO Box No. \_\_\_\_\_  
City, State, ZIP+4 \_\_\_\_\_

PS Form 3800, August 2006 See Reverse for Instructions

Return Rcpt (Green Card)  
Certified Label # 70070710000409093384 \$2.65



**Texas Residential  
Construction Commission**  
*Quality Construction for Texans*

October 3, 2007

Anthony Ajishegiri  
[REDACTED]  
[REDACTED]

Dear Mr. Ajishegiri:

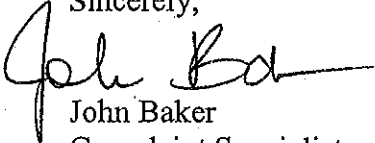
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John Baker  
Complaint Specialist

